



Acoustic Wall & Ceiling

Acoustic Maintenance and Cleaning Guideline

Feltech acoustic recommends inspecting panels upon delivery to ensure there has been no damage or marks made to the product during production or dispatch.

Please contact Feltech immediately to report any faults with the product.

If you require any more information on the care and maintenance of any of our products, please call our Customer Care team for assistance on

+66(0) 2 240 3041-4

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Follow this guide to maintain the appearance of your acoustic panels.

General Care

- Periodic dusting and vacuuming helps to maintain panel appearance. Dust with a soft cloth. When vacuuming, use low suction function and a soft brush attachment.
- Avoid installing coloured panels in a location that is subject to prolonged periods of direct sunlight or heat.

Professional Cleaning

- Feltech acoustic recommends contacting a professional cleaning service for thorough panel cleaning where required.
- Allow the panel to dry away from direct heat and sunlight.

Spot Cleaning

- Spills, marks and stains should be treated as soon as possible.
- Use a mild soap and warm water solution.
- Gently scrape soil or mop liquid from the surface of the fabric using a soft sponge or cloth.
- Use a blotting technique. Apply minimal pressure and avoid concentrated rubbing. Do not scrub.
- Avoid using excessive amounts of water or other cleaning liquids. If required, ensure adequate ventilation so that the panel can dry.
- When stain or mark has been removed, mop moisture with a dry clean cloth, again using a blotting technique.
- Allow the panel to dry away from direct heat and sunlight.
- Test any proposed cleaning method on an inconspicuous section before proceeding. Take extra care when cleaning dark colours.

Disclaimer :

We offer these cleaning and maintenance recommendations, however, the customer undertakes cleaning treatment at their own risk. Feltech acoustic will not be responsible for unsatisfactory results from the proposed treatments contained in this document.