

Acoustic Carpet Tile

Carpet Maintenance and Cleaning Guideline

Feltech's carpet tile is treated with soil and stain protection which gives easy clean properties. Nevertheless, cleaning programs should be promptly started to help maintain the original visually pleasing appearance and healthier environment for as long as possible.

Please follow these straightforward guidelines:-

Preventative measures.

To protect the carpet appearance, large dirt barrier mat zones are provided at outside entrances to any carpeted area. These zones consist of a coarse dirt wiper surface to primarily remove excess moisture and abrasive outdoor soil.

The barrier mat zones should be frequently removed cleaned and replaced to ensure its high protection efficiency.

It is also important that proper and regular maintenance will increase the useful life of the carpet thus retaining its overall original appearance.

Cleaning should be relative to the amount of soiling that the carpet receives. The more dirty it becomes, then the maintenance program should be more thorough.

Busy contract and commercial locations will require both daily vacuuming and periodic wet cleaning.

Four basic steps for adequate maintenance programs:-

1. Daily cleaning or preventive cleaning

Loose soil should be removed from the carpet by daily use of a vacuum cleaner, particularly in work premises. Following correct cleaner instructions the cleaning nozzle should be pulled and pushed slowly over the carpet surface pile to ensure efficient "deep down" soil removal. Caution: Ensure the cleaning nozzle is free from burrs or rough edges that may snag the pile yarn and damage the carpet.



2. Intermediate surface cleaning

Performed preferably during a weekend as there is more cleaning time required. Intermediate cleaning requires careful vacuuming of carpet then final cleaning with dry powder chemical technology that permits no or very low moisture VLM. The system consists of this absorbent chemical “carrier” which is brushed into the pile fibers by a special machine, rigorously loosening soil from the fibers which is absorbed into this carrier. The carrier and loosened soil are finally removed by thorough final vacuuming. This method also aids to achieve certification for US Green Building Council Leadership in Energy and Design (LEED).

3. Periodic wet cleaning

How often this restorative cleaning is required depends on carpet location. If buildup of soil is not periodically removed from carpet, soil abrasiveness shortens any carpets’ life. If left too long between cleaning the soil becomes oily, mixing with atmospheric gases and other residues, creating a film that can only be removed by a very aggressive cleaning procedure. Proper cleaning would involve meticulous brush vacuuming and rigorous stain removal, followed by cleaning. The most appropriate and thorough cleaning method recommended by Feltech is by using a spray extraction system. The machines used are equipped with integrated brush rollers and are proven successful. The process involves hot water (with or without additives) sprayed over the carpet then immediate thorough vacuuming. If additives are used, then they should conform to requirement of ph 5-8, contain no bleach or brightening agent nor leave residue. Otherwise unsightly detergent residues will be left in the carpet. This is an explanation for the

thorough cleaning process which is best left to reputable professional carpet cleaners. Their experience will determine the optimum cleaning method to be used for best results

4. Local stain removal

Commercial carpet will receive a wide variety of stains and spots which often go unnoticed or unattended to for hours. This time lag may mean that some stains cannot be removed at all. After any spillage on the carpet, stop the stain from spreading by working from the outer edges to the center. It is important that as much stain residue is removed by using a spoon. Remaining residues can be lifted by clean tissue or towel, finally followed by a warm clean towel pressed into the carpet pile. If the stain does persist the appropriate cleaning agents can be used. Precaution: Before applying any special cleaning agent, eg. rust remover, be sure to test the cleaner on an inconspicuous area of the same carpet. Some carpet dyes may react adversely to certain cleaner chemicals. It is a slow process to remove some spots and may even be impossible to totally remove. Prevention may be better than cure, and the use of a barrier mat near expected spillage areas, eg.the photocopier or vending machines could be worthwhile.